**Energy bill relief in embedded networks**

Australian households and eligible small businesses are receiving credits on their electricity bills over the 2024-2025 financial year. If your household or small business is located in an embedded network, you may need to apply for the credit.

**What is an embedded network?**

An embedded network is a privately owned and managed electricity network that often supplies all premises within a specific area or building.

Embedded networks can be residential or commercial buildings, usually multi-tenanted ones like shopping centres, apartment buildings, retirement villages and caravan parks.

**How do I know if I am in an embedded network?**

You are most likely in an embedded network if you pay your electricity bill through your strata or landlord.

**How much credit or payment could I get?**

If eligible, you can receive a one-off credit or payment of up to $300 for households and up to $325 for small businesses.

**How do I go about getting energy bill relief?**

Depending on your state or territory and your eligibility, you will either:

* Have your landlord or embedded network operator directly arrange to apply the credit to your electricity invoice.
* Have your energy provider automatically apply the credit.
* Complete an application form through your state-specific website.
* Apply for a one-off payment instead of electricity bill credits.

**What do I need to keep in mind?**

Each state and territory will have different methods, application dates and eligibility requirements for delivering energy bill relief.

You can find your state-specific information on your state/territory government energy website listed below.

**Australian Capital Territory**

<https://www.revenue.act.gov.au/community-assistance/energy-bill-relief-fund>

**New South Wales**

<https://www.energy.nsw.gov.au/households/rebates-grants-and-schemes/national-energy-bill-relief>

**Queensland**

<https://www.qld.gov.au/community/cost-of-living-support/concessions/energy-concessions/cost-of-living-rebate>

**Northern Territory**

<https://nt.gov.au/community/grants-and-volunteers/grants/energy-bill-relief-households>

**Victoria**

<https://www.energy.vic.gov.au/households/help-paying-your-energy-bills/energy-bill-relief-fund>

**Tasmania**

<https://recfit.tas.gov.au/grants_programs/energy_bill_relief>

**South Australia**

<https://www.sa.gov.au/topics/care-and-support/concessions/household-concessions/energy-bill-relief>

**Western Australia**

<https://www.wa.gov.au/government/publications/household-electricity-credit>

**Find out more**

Learn more about energy bill relief at [supportingaustralians.gov.au](https://supportingaustralians.gov.au/energy-bill?utm_source=embedded-network-factsheet&utm_medium=print&utm_id=supportingaustralians)