



Energy bill relief in embedded networks



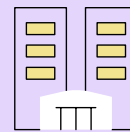
Australian households and eligible small businesses are receiving credits on their electricity bills over the 2024-2025 financial year. If your household or small business is located in an embedded network, you may need to apply for the credit.



What is an embedded network?

An embedded network is a privately owned and managed electricity network that often supplies all premises within a specific area or building.

Embedded networks can be residential or commercial buildings, usually multi-tenanted ones like shopping centres, apartment buildings, retirement villages and caravan parks.



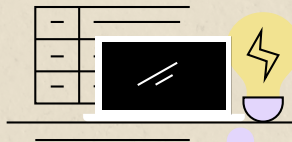
How do I know if I'm in an embedded network?

You are most likely in an embedded network if you pay your electricity bill through your strata or landlord.



How much credit or payment could I get?

If eligible, you can receive a one-off credit or payment of up to \$300 for households and up to \$325 for small businesses.



How do I go about getting energy bill relief?

Depending on your state or territory and your eligibility, you will either:

- Have your landlord or embedded network operator directly arrange to apply the credit to your electricity invoice.
- Have your energy provider automatically apply the credit.
- Complete an application form through your state-specific website.
- Apply for a one-off payment instead of electricity bill credits.



What do I need to keep in mind?

Each state and territory will have different methods, application dates and eligibility requirements for delivering energy bill relief.

You can find your state-specific information on your state/territory government energy website listed below.

[Australian Capital Territory](#)

[New South Wales](#)

[Queensland](#)

[Northern Territory](#)

[Victoria](#)

[Tasmania](#)

[South Australia](#)

[Western Australia](#)