



Australian Government

Energy Bill Relief

Households

Energy bill relief is here

The Australian Government is providing energy bill relief to more than 10 million households.

Households will receive up to \$300 credit

In most cases, credits will be applied automatically to electricity bills, and you will see the credit as a line item on your bill.

The timing of the credits will be applied differently depending on your state or territory. If you receive quarterly bills, you will receive four credits of \$75. If you receive a bill every six months, you will receive two credits of \$150.

If you live in a caravan park, retirement village or apartment, you may be connected to an

embedded network and may need to apply for energy bill relief.

The process for applying for credit as an embedded network customer depends on your state/territory. More information, including links to state/territory energy department websites is available at

supportingaustralians.gov.au/energy-bill.

Merryn's story

Merryn lives in a house in New South Wales with her family and is the electricity account holder. Merryn will receive a \$300 credit to her electricity account. As Merryn lives in New South Wales the \$300 will be applied as four \$75 credits. The credit is automatically applied.

Jarrad's story

Jarrad lives in an apartment in the Northern Territory, where the building owner supplies electricity. As an embedded network customer, Jarrad will need to follow the Northern Territory process to receive a \$300 credit, which will be a one-off payment.

More information

To learn more about how these supports benefit you, visit supportingaustralians.gov.au/energy-bill

